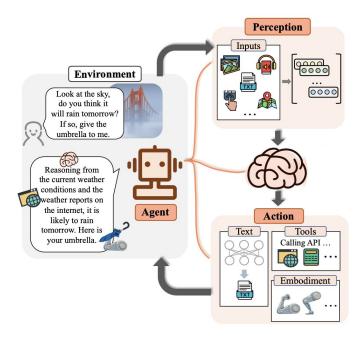


# AutoGen: Enabling Next-Gen LLM Applications via Multi-Agent Conversation

Qingyun Wu, Gagan Bansal, Jieyu Zhang, Yiran Wu, Beibin Li, Erkang Zhu, Li Jiang, Xiaoyun Zhang, Shaokun Zhang, Jiale Liu, Ahmed Awadallah, Ryen W. White, Doug Burger, Chi Wang



An "Agent" is an entity with the capacity to act in a given environment for task solving.



### **Conversable Agents**



### **Conversable Agents**

A conversable agent is an entity with a specific role that can pass messages to send and receive information to and from other conversable agents, e.g., to start or continue a conversation.

## **Conversable Agents / LLM Agents**



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Why can LLMs be used as Agents?

### **Conversable Agents / LLM Agents**



### **Conversable Agents**

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### Why can LLMs be used as Agents?

**Autonomy:** Autonomy in agents refers to their ability to operate independently without human intervention, including following instructions, initiating actions, and adapting outputs based on environmental input. LLMs demonstrate autonomy by generating human-like text, engaging in conversations, performing tasks, and showcasing creativity.

**Reactivity:** Reactivity in agents refers to their ability to quickly respond to changes in the environment by perceiving and taking appropriate actions. Language models traditionally have limited perceptual and action spaces but can expand them using tool usage, i.e, querying APIs to perform tasks. LLM based agents can exhibit reasoning and planning abilities comparable to symbolic agents through techniques like Chain-of-Thought (CoT) and problem decomposition

### **Building LLM Agents - ReAct**



#### (1) Hotspot QA

**Question:** Aside from the Apple Remote, what other device can control the program Apple Remote was originally designed to interact with?

#### (1a) Standard

Answer: iPod

#### (1b) CoT (Reason Only)

Thought: Let's think step by step. Apple Remote was originally designed to interact with Apple TV.

Apple TV can be controlled by iPhone, iPad, and iPod Touch. So the answer is iPhone, iPad, and iPod Touch.

Answer: iPhone, iPad, iPod
Touch

### (1c) Act-Only

Act 1: Search[Apple Remote]
Obs 1: The Apple Remote is a
remote control ...

Act 2: Search[Front Row]
Obs 2: Could not find [Front
Row]. Similar: ...

Act 3: Search[Front Row
(software)]

**Obs 3:** Front Row is a discontinued media center software ...

Act 4: Finish[yes]

### (1d) ReAct (Reason + Act)

**Thought 1:** I need to search Apple Remote and find the program it was originally designed to interact with.

Act 1: Search[Apple Remote]

Obs 1: The Apple Remote is a remote control introduced in October 2005 by Apple ... originally designed to control the Front Row media center program ...

Thought 2: Apple Remote was originally designed to control the Front Row media center program. I need to search Front Row next and find what other device can control it.

Act 2: Search[Front Row]

Obs 2: Could not find [Front Row]. Similar: ['Front Row Seat to Earth', 'Front Row Motorsports',' Front Row (software)', ...]

Thought 3: Front Row is not found. I need to search
Row (software) .

Act 3: Search[Front Row (software) ]

 $\textbf{Obs 3:} \ \, \textbf{Front Row is a discontinued media center software} \, \ldots \,$ 

Thought 4: Front Row (software) is controlled by an Apple Remote or the keyboard function keys. So the answer is keyboard function keys.

Act 4: Finish[keyboard function keys]

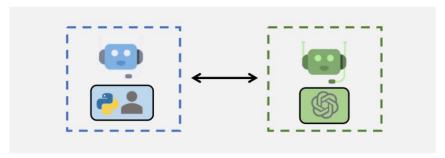


# **AutoGen**



How to empower every developer to build conversable agents?

A programming framework for easily building multi-agent applications that could span a broad spectrum of domains and complexities



- Initially developed in FLAML (Nov 2022)
- Spined off to a standalone repo (October 2023)

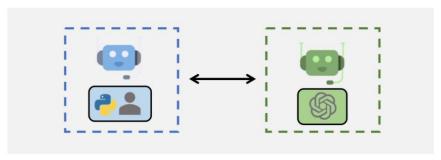
aka.ms/autogen

# **AutoGen**



### How to empower every developer to build conversable agents?

# **Hugging Face** for Agents



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aka.ms/autogen

# **AutoGen**



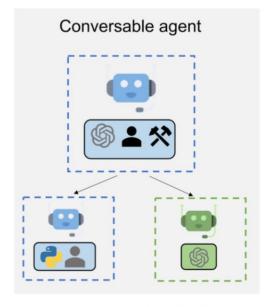
**Aim:** Multi-agent conversation framework with generic abstraction and effective implementation that has the flexibility to satisfy different application needs.

- How can we design individual agents that are capable, reusable, customizable, and effective in multi-agent collaboration?
- How can we develop a straightforward, unified interface that can accommodate a wide range of agent conversation patterns?

# **AutoGens Key Concepts**

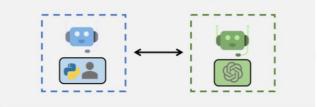


### Define agents: Conversable & Customizable

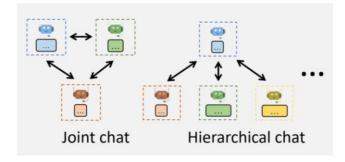


**Agent Customization** 

# Get them to talk: Conversation Programing



### **Multi-Agent Conversations**



Flexible Conversation Patterns

# **Conversable Agents**

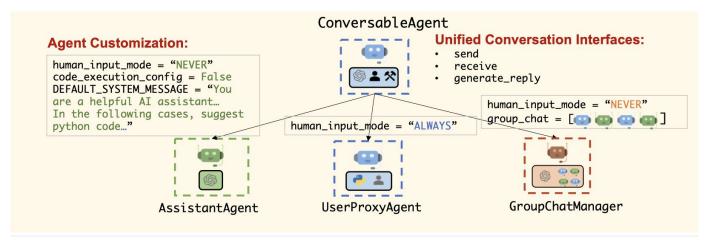


A conversable agent is an entity with a specific role that can pass messages to send and receive information (in the form of text) to and from other agents, e.g., to start or continue a conversation

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# **Conversation Programming**



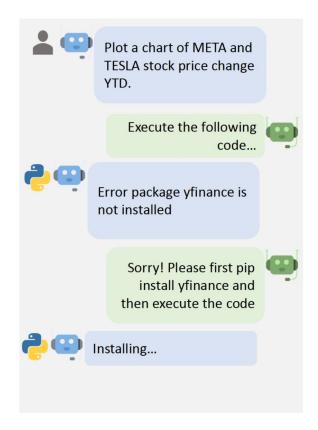
Involves defining agent capabilities and roles, and programming their interaction behaviors through conversation-centric computation and control.

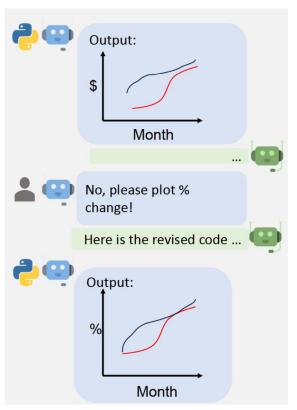
**Computation** refers to the actions agents undertake to compute their responses within a multi-agent conversation, while control flow dictates the sequence or conditions under which these computations occur. AutoGen's approach focuses on conversation-centric computations, where agents engage in actions pertinent to their conversations, leading to message passing for subsequent interactions unless certain termination conditions are met.

**Control flow** in AutoGen is driven by conversations, meaning that agents' decisions on message recipients and computation procedures are influenced by the ongoing inter-agent dialogue. This paradigm facilitates intuitive reasoning about complex workflows through agent actions and conversation-driven message passing.

# **Conversation Programming**

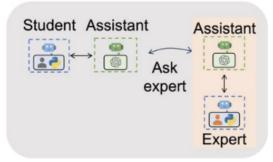




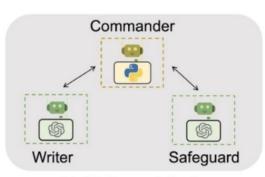


# **Application Enabled by AutoGens**

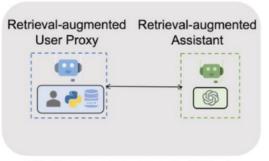




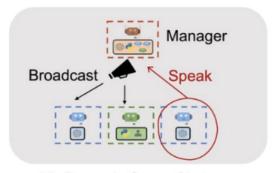
A1. Math Problem Solving



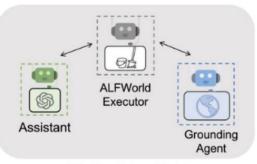
A4. Multi-agent Coding



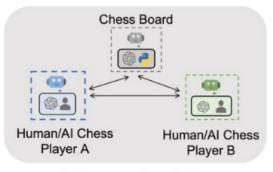
A2. Retrieval-augmented Chat



A5. Dynamic Group Chat



A3. Decision Making

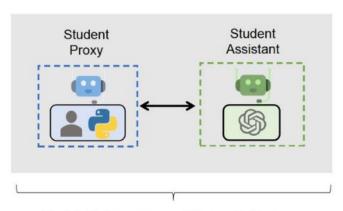


A6. Conversational Chess

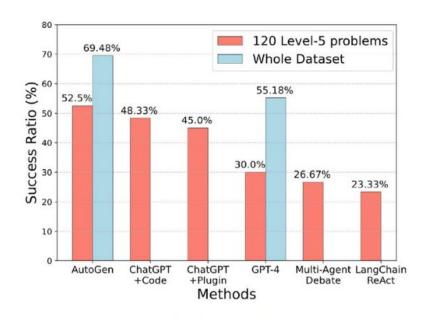


# Math Problem Solving

# Math Problem Solving



Enable Autonomous and Human-in-the-loop Problem Solving

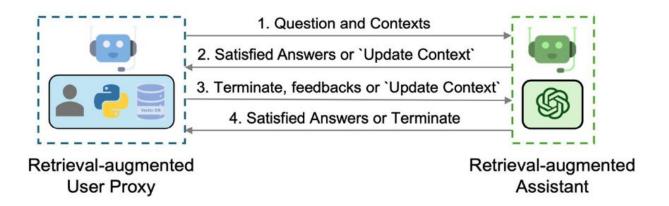


Autonomous Problem-Solving Performance



# Retrieval Augmented Chat & Question Answering

# Retrieval-Augmented Chat



- Retrieval Augmentation
- Interactive Retrieval

### Task description

who carried the usa flag in opening ceremony?

### (a) W/O Interactive Retrieval

UserProxy: You're a retrieve augmented chatbot. You answer user's questions based on your own knowledge and the context provided by the user. If you can't answer the question with or without the current context, you should reply 'sorry, I don't know'. You must give as short an answer as possible.

User's question is: who carried the usa flag in opening ceremony Context is:  $\langle P \rangle$  On January 17 , 1899 , under ... The Astros beat the Yankees that night , 2-1 .  $\langle P \rangle$ 

Assistant: Sorry, I cannot find any information about who carried the USA flag in the opening ceremony. Sorry, I don't know.



### (b) W/ Interactive Retrieval

UserProxy: You're a retrieve augmented chatbot. You answer user's questions based on your own knowledge and the context provided by the user. If you can't answer the question with or without the current context, you should reply exactly 'UPDATE CONTEXT'. You must give as short an answer as possible.

User's question is: who carried the usa flag in opening ceremony Context is: < P > On January 17, 1899, under ... The Astros

beat the Yankees that night ,  $2 - 1 \cdot < /P >$ 

Assistant: Sorry, I cannot find any information about who carried

the USA flag in the opening ceremony. UPDATE CONTEXT.

UserProxy: ... User's question is: who carried the usa flag in opening ceremony

Context is: < T able > ... Erin Hamlin ... < /T d >

Assistant: Erin Hamlin carried the USA flag in the opening ceremony.

Retrieval-augmented Chat without vs. with interactive retrieval

### Task description

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### (b) W/ Interactive Retrieval

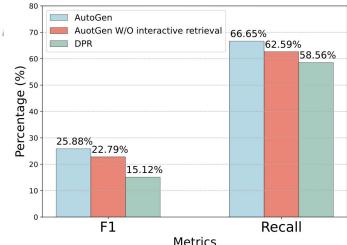
UserProxy: You're a retrieve augmented chatbot. You answer user's questions based on your own knowledge and the context provided by the user. If you can't answer the question with or without the current context, you should reply exactly 'UPDATE CONTEXT'. You must give as short an answer as possible. User's question is: who carried the usa flag in opening ceremony Context is: < P > On January 17 , 1899 , under ... The Astros beat the Yankees that night ,  $2 - 1 \cdot < /P >$ Assistant: Sorry, I cannot find any information about who carried the USA flag in the opening ceremony. UPDATE CONTEXT. UserProxy: ... User's question is: who carried the usa flag in

opening ceremony Context is: < T able > ... Erin Hamlin ... < /T d >

Assistant: Erin Hamlin carried the USA flag in the opening ceremony.

Retrieval-augmented Chat without vs. with interactive

AutoGen introduces an interactive retrieval feature where, if the retrieved context lacks information, the assistant responds with "Sorry, I cannot find any information about... UPDATE CONTEXT," prompting further retrieval attempts

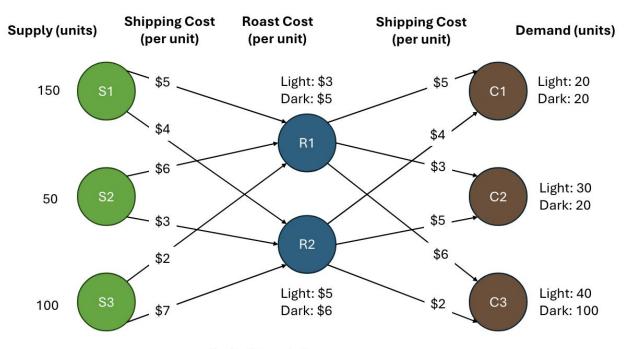




# **Multi-Agent Coding**

# **Task - Optimization and Planning**

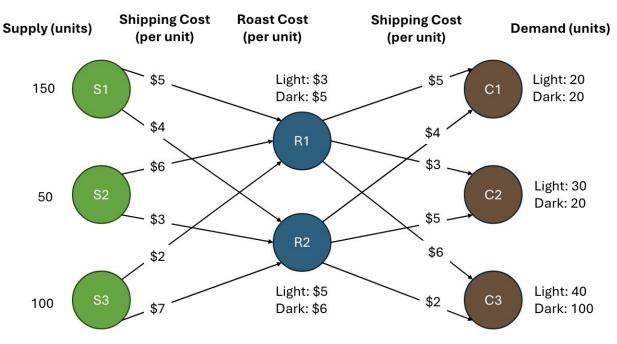




(a) Problem setup.

# **Task - Optimization and Planning**

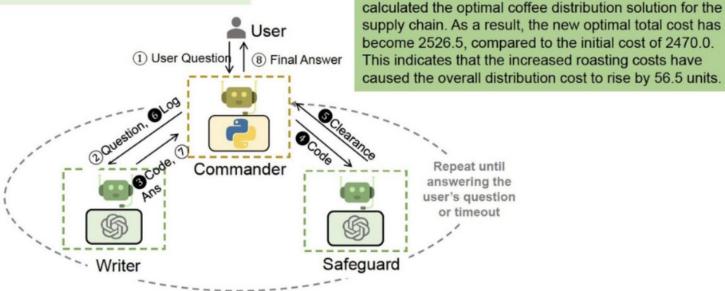




What if the roasting cost is increased by 5% because of the potential salary increase?

(a) Problem setup.

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After increasing the roasting costs by 5%, I've re-

Writer, combines the functions of a "Coder" and an "Interpreter

What if the roasting cost is increased by 5% because of the potential salary increase?

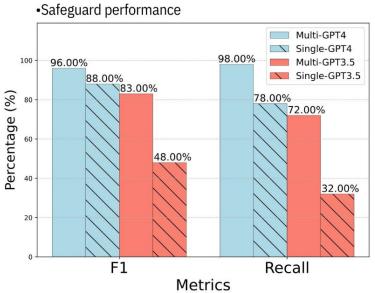
calculated the optimal coffee distribution solution for the supply chain. As a result, the new optimal total cost has User become 2526.5, compared to the initial cost of 2470.0. (1) User Questio This indicates that the increased roasting costs have caused the overall distribution cost to rise by 56.5 units. Repeat until Commander answering the user's question or timeout Safeguard Writer

Writer, combines the functions of a "Coder" and an "Interpreter

AutoGen supports 3 agent setups dues it's customizable framework, additionally also allows dynamic switching between code and text

After increasing the roasting costs by 5%, I've re-

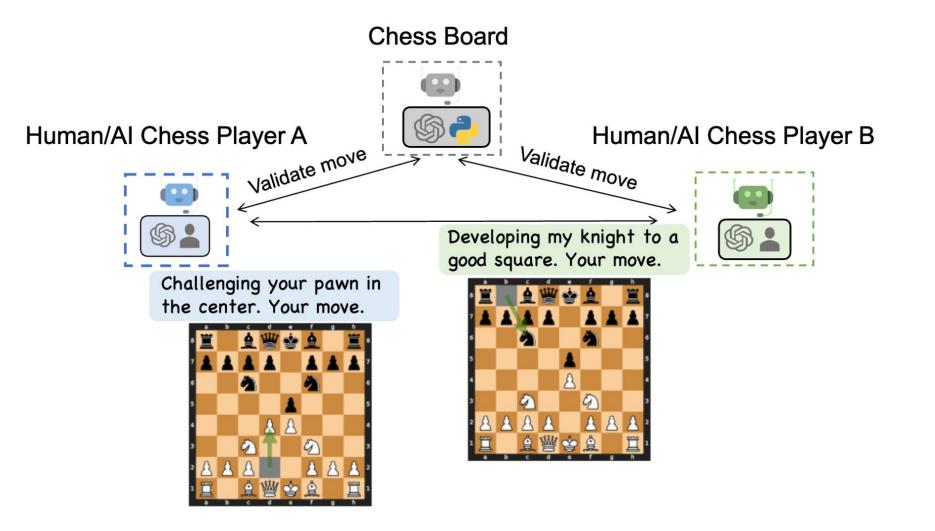
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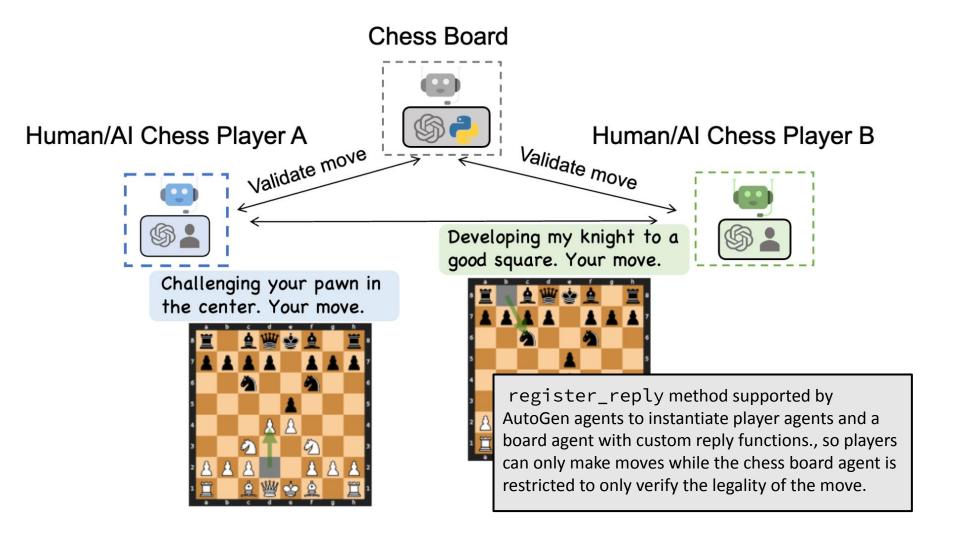


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# **Conversational Chess**





#### (a) W/O Board Agent

```
Player White: Your move
Player black: Alright, let's start. I'll move my pawn from e7
to e5.
Here's how the board looks now:
rnbakbnr
pppp.pp
PPPPPPP
RNBQKBNR
Your turn!
  . . .
Player White: Yes, it certainly is! Let's keep this up.
I'll move my knight from b8 to c6. Here's the updated board:
nbqkb.r
pppp.pp
. . n . . n . .
. . . . p . . .
PPPP. PPP
RNBOKB.R
Your move! You're giving me a tough time here.
```

### (b) W/ Board Agent

```
Player White: Your move
Player black: Alright, let's start. I'll move my pawn from e7 to e5.
Here's how the board looks now:
rnbqkbnr
pppp ppp
RNBOKBNR
Your turn!
Player White: Yes, it certainly is! Let's keep this up. I'll move my
knight from b8 to c6. Here's the updated board:
mnbakb.r
pppp.pp
. . m . . n . .
RNBOKB.R
Your move! You're giving me a tough time here.
Board Agent: Your move is illegal. You changed the rock at a8 to knight
and move it to c6. Please check your decision and re-make your move.
Player White: Sorry for the mistakes. I'll move my knight from b8 to c6.
Here's the updated board:
r.bqkb.r
pppp.ppp
. . n . . n . .
. . . . p . . .
. . . . N . . .
PPPP. PPP
RNBOKB.R
```



# Summary of Benefits

Multi-agent conversation	Improve over natural iteration
	Divide & conquer
	Grounding & validation
AutoGen	Modularity for ease of use & extension
	Natural human participation
	Fast & creative experimentation

# Challenges



- Finite context length: The restricted context capacity limits the inclusion of historical information, detailed instructions, API call context, and responses. The design of the system has to work with this limited communication bandwidth, while mechanisms like self-reflection to learn from past mistakes would benefit a lot from long or infinite context windows. Although vector stores and retrieval can provide access to a larger knowledge pool, their representation power is not as powerful as full attention.
- Challenges in long-term planning and task decomposition: Planning over a lengthy history and effectively exploring the solution space remain challenging. LLMs struggle to adjust plans when faced with unexpected errors, making them less robust compared to humans who learn from trial and error. How many previous steps do we unroll?

# **Open Questions**



- How to design optimal multi-agent workflows?
  - Evaluation
  - Optimization
- How to create highly capable agents?
  - Integration
  - Learning
- How to enable scale, safety and human agency?
  - Teaching
  - Interface

### **Future Works**



**Evaluation** 

### AutoGen Studio: Interactively Explore Multi-Agent Workflows

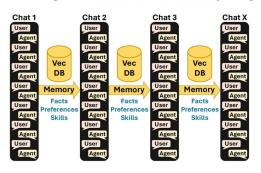
Declaratively define and modify agents and multi-agent workflows
Create chat sessions with the specified agents and view results
Explicitly add skills to your agents and accomplish more tasks

· Publish your sessions to a local gallery

### MultiModal



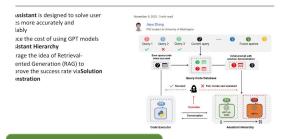
### Teachable Agents remember user teachings long-term



#### AgentEval - Assess the Utility of LLM-powered Applications



#### EcoAssistant - Using LLM Assistants More Accurately and Affordably



**Learning Agents** 

**Longer contexts** 

### **Future Works**



### AutoGen Studio: Interactively Explore Multi-Agent Workflows

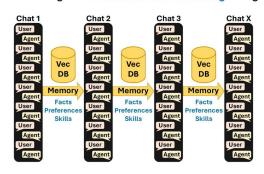
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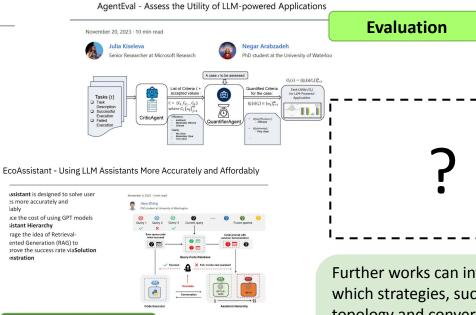
### MultiModal



### Teachable Agents remember user teachings long-term



**Longer contexts** 



**Learning Agents** 

Further works can investigate which strategies, such as agent topology and conversation patterns, lead to the most effective multi-agent conversations



Thank You!!